

PPG

Patients Participation Group

Summer 2017

Membership

We now have 7 members, sharing their views, ideas and experiences to help us to plan changes and make improvements to the services that the surgery provides

However we are especially keen to make sure that the group is fully representative of our patients. We are looking for new members especially anyone with a physical disability or from our eastern European and ethnic minority communities.

Application forms are on the reception desk or ask for Christine Parker or Nicola Ashton for more information.

Update on developments:

- We have set up our display area– keep looking out for new information
- Introduced a suggestion box - please use this to share your ideas for improvements.
- Set up a new support group for those with Fibromyalgia

Useful numbers

Hospitals:

Countess	01244 365000
Deeside	01244 830461
Glan Clwyd	01745 583910
Wrexham	01978 291100

NHS Direct 0845 46 47

NEWCIS 01352 752525

Support for carers:

Homestart 01352 744060

Support for families with children under 11 years of age

Flintshire Learning for Recovery & Wellbeing Programme.

Activities and courses designed to help improve wellbeing whilst meeting new friends, developing confidence and learn new skills.

These are free and are available to people in Flintshire who are affected by mental health problems and their carers.

Contact Karen Griffith Tel: 01244 831056

Who is who in your Practice?

Doctors

Dr M A J Harney	MBChB BSc MRCGP DRCOG DCH DTM+H
Dr M Chaudhry	MBBS FRCS Dip Urology BSc
Dr A Fletcher	MBBS, MRCGP, BSc. Hon (1st Lon)
Dr P Arya	MBChB MRCGP

Nursing Team—Nurse Clinician

Heulwen Brown	MSc BSc (Hons) RGN
----------------------	--------------------

Practice Nurses

Sister Jill Gray	RGN
Sister Lynne Lake	RGN PN (Cert)

Healthcare Assistant

Karen Turford

Practice Manager

Christine Parker

Head Receptionist

Nicola Ashton

Secretary

Shirley Green

Receptionists

Rosalind Evans
Rebecca Cutler
Adam Brown
Lucy-Kate Clemson

Welsh Speaker

We have a Welsh speaking receptionist, Adam Brown, for those patients wishing to converse in Welsh.